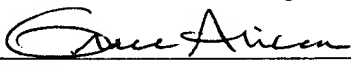


CERTIFICATE OF MAIL

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231, on May 3, 2002.


Grace Alicea

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the name of:

Dsae: May 3, 2002

DIALS, et al.

Serial No.: 09/666,491

Group Art Unit: 2827

Filing Date: Sept. 18, 2000

Eaminer: Dinh, Tuan T.

Title: CARD INSULATOR AND RETENTION GUIDE FOR A COMPUTER SYSTEM HAVING HOT PLUGABLE ADAPTER CARDS

Assistant Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL LETTER

Sir:

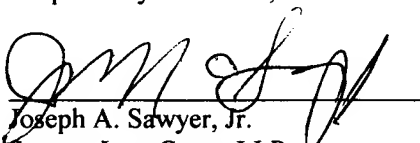
In response to the Office Action dated March 27, 2002, please find enclosed the following:

- 1) Amendment responsive to the Office Action dated March 27, 2002;
- 2) Transmittal Letter; and
- 3) Postcard.
- 4) The fee for claims has been calculated as shown below:

| <input checked="" type="checkbox"/> Large Entity <input type="checkbox"/> Small Entity | | | | | |
|--|----------------------------------|---|--------------|----------|----------------|
| Fee Items | Claims remaining after Amendment | Highest # of Claims previously paid for | Extra Claims | Fee Rate | TOTAL |
| Total Claims | 16 | - 20 = | 0 | x 18.00 | \$ 0.00 |
| Independent | 5 | - 5 = | 0 | x 84.00 | \$ 0.00 |
| Multiple Dependent Claim fee (one or more, first added by this amendment) | | | | 280.00 | \$ 0.00 |
| Total Fees | | | | | \$ 0.00 |

If any unresolved issues remain, please contact Applicant's attorney at the telephone number below.

Respectfully submitted,


Joseph A. Sawyer, Jr.
Sawyer Law Group LLP
Attorney for Applicant(s)
Reg. No. 30,801
(650) 493-4540